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No 28 Jalan Klang Sentral, 11/KU5 Klang Sentral, 41050 Klang, Selangor Darul Ehsan.  
Tel: 03-3341 1111 / 03-32507533 Fax No: 03-3359 5889/ 03-32509533

## **Product Warranty**

### **10 Year Limited Warranty**

Jejak Cerah Sdn Bhd **FastLock T-Grid System (Main T, Cross T, Hanger Rod & Clip and Wall Angle)** are warranted against manufacturing defects for 10 years from date of installation if used under normal conditions. This warranty is subject to further conditions set forth below:

1. The material shall be installed in accordance with full FastLock grid systems.
2. Damage which may occur from chemical fumes, excessive moisture content from leakages or condensation, vibration and abuse is not covered by this warranty.
3. Prior to installation, the material must be kept clean and dry and must be protected against possible impacts and abrasion while at the construction site. Care should be taken to ensure the box to be stacked properly.

After first observations of defects covered under this warranty, a written notice must be given to Jejak Cerah Sdn Bhd to a maximum of 30 days upon received of the product at site. Subject to inspection and/or verification, Jejak Cerah Sdn Bhd shall deliver the replacement products of the same type and grade in an amount equal to that which is determined to be defective to the site at our own cost.

Liability is limited to the above replacement and Jejak Cerah Sdn Bhd shall in no condition be liable for labour charges, including but not limited to labor charges in connection with removal or replacement of the suspension system. Jejak Cerah Sdn Bhd shall not be liable for any direct or indirect damages of any kind, including damage to the property, the building or its contents, or injury to any persons as a result of the use of the suspension system or a result of the breach of this warranty.



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## **Project Specific Warranty –Request Form**

### **Contact Details for Requestor:**

Project :

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(E-mail) : \_\_\_\_\_

(Phone) : \_\_\_\_\_

### **Building /Project:**

Contractor : \_\_\_\_\_

(Address) : \_\_\_\_\_

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(Installation Date) : \_\_\_\_\_

### **Material Installed**

Product name : \_\_\_\_\_

(Quantity in m<sup>2</sup>) : \_\_\_\_\_

Suspension System Name: \_\_\_\_\_

Ceiling System Contractor: \_\_\_\_\_

Address : \_\_\_\_\_

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